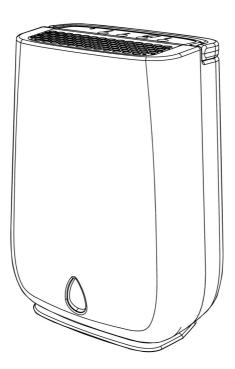


DD3 Classic MK3 DD-100017

DESICCANT DEHUMIDIFIER

USER MANUAL



DISPOSAL



The appliance must not be disposed of with household waste, but taken to an authorised waste separation and recycling centre. Please read instructions before use Keep for future reference.

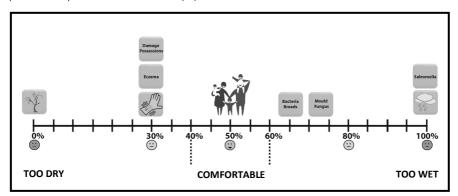
Visit **ecoair.org** to register your product or terms and conditions.

Thank you and congratulations for choosing an EcoAir dehumidifier to help you improve the air quality within your environment Inside you will find many helpful tips on how to use and maintain your dehumidifier efficiently. Just a little preventative care can save you money and prolong the life of your dehumidifier.

The purpose of the dehumidifier is to remove the excess moisture in the air by detecting the humidity level in the room. By keeping humidity within recommended levels, a dehumidifier combats household damp, mould and mildew. Dehumidifiers can help to reduce the symptoms of asthma, allergies, and other respiratory health conditions. They can also be used to help dry laundry quicker and control moisture-based damage (such as the aftermath of flooding, leaks or rising damp) to valuable belongings and furniture.

HUMIDITY GUIDE

There will always be water vapour in the air. The water vapour (or commonly known as moisture) in the air is measured in Relative Humidity (RH) %. RH is the ratio of the actual amount of water vapour in the air to the amount it could hold when saturated expressed as a percentage. Too much or too little moisture in our homes can be unhealthy and uncomfortable. The optimum humidity level is between 40% and 60% (RH) where we feel most comfortable.



Low humidity

Low humidity indoors causes excess drying which can trigger skin irritations such as eczema, chapped skin and dry nose. It can also damage possessions, such as wooden furniture, musical instruments and artwork by drying it out too much.

High humidity

High humidity indoors causes damp and condensation. The damp left by condensation can damage plaster, wall paper, furniture, vehicles, timber windows, doors and clothes. It can be harmful to our health when bacteria thrives, causing mould and fungus

Maintaining safe levels of humidity

It is important to maintain a consistent humidity range to preserve furniture, paintings, door and window frames. High humidity causes swelling, corrosion, softening of glues and paint. Low humidity causes shrinking, cracking, warping of wood surfaces and gaps in joints, doors and windows. Frequent changes in humidity levels can accelerate damages to property and belongings.

Condensation

The warmer the air, the more moisture the air can hold than colder air. So, when the air inside the house becomes colder, the moisture contents in the air becomes saturated, and gets heavier

resulting in moisture concentration on the coldest parts of the house particularly on the windows, bathroom mirrors and walls. This is condensation, caused by a sudden increase in humidity, cooking, showers, drying clothes, inadequate ventilation and poor thermal insulation.

Condensation does not disappear instantly even with the dehumidifier on. Where excessive condensation appears for example, on your windows, you may want to open your windows to expel the excess humidity for several minutes. It will take a while for the condensation to generally increase the humidity in the room. Once the humidity level in the room around the dehumidifier is increased above the level you have set on the dehumidifier, it will then begin the dehumidification process.

INDEX

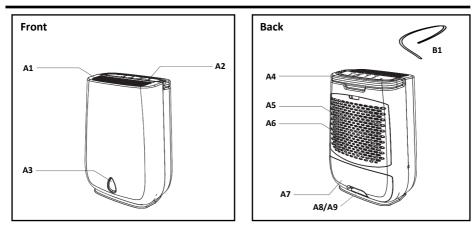
Important Safety Instructions	1
The Appliance and Accessories	2
Important Safeguards	3
Installation	4
Setup Continuous Drainage	5
Control Panel	6
Operation	7 - 8
Emptying the Water Tank	9
Cleaning, Maintenance and Storing the appliance	10
Troubleshooting	11

WARNING!

This dehumidifier is intended for use in domestic households and similar working and residential environments and is not intended for outdoor use. It must be used only as a domestic appliance. EcoAir cannot be held liable for damage resulting from incorrect or improper use or operation

- Do not alter or modify the appliance's characteristics in any way. Should repairs be necessary, contact EcoAir's Authorised Service Centre. Self-servicing or unauthorised servicing can be dangerous.
- The appliance must be installed in accordance with the relevant national legislation.
- The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Children and pets should be supervised to ensure they do not play with the appliance.
- Do not use the appliance If the power cable, cord is damaged It must be replaced by an EcoAir's Authorised Service Centre.
- The appliance must always be placed in an upright position on an even level surface to avoid any damage, during use or transportation and when put into storage.
- The appliance must be plugged into a grounded 3-prong outlet and ensure that the voltage matches the rated specifications. If in doubt, check with a qualified technician.
- Do not use with extension cables or multi sockets. Do not pull or place strain on the power cord when moving appliance.
- Always unplug the appliance before cleaning or maintenance or when not in use.
- The appliance must not be placed or used where the atmosphere may contain combustible gasses, oil or sulphur or solvent, or near heat sources (such as heaters or in server rooms) or excessive dust.
- Do not place or rest any objects on the appliance and do not cover while in use. Always observe the minimum room size for storing and operating the appliance.
- Allow a minimum of 40 cm clearance around the appliance. Do not place any objects in close proximity to the appliance.
- Filter must be cleaned every 2 weeks to avoid dust building up internally causing overheating and malfunction.
- To protect against electric shocks, do not immerse or spray the appliance or any of its parts in water.
- Ensure the air inlet and outlet are not blocked or covered when in use.
- Do not insert fingers or any objects into the air inlet or outlet openings.
- Do not operate or store the appliance under direct sunlight.
- Always switch of the power before unplugging from the socket.
- Do not leave the appliance running or plugged in over a long period of time unattended. Leaving unattended electrical appliances running is unsafe.
- Always make sure your hands are dry when operating the appliance.
- Only operate the appliance within the specified operating temperature range.
- Do not run power cord under carpeting, or cover with rugs or runners. Arrange the cord away from areas where it may become a trip hazard.
- This appliance must not be used outdoor or wet areas such as bathrooms.
- Do not use the Laundry Mode function over a long period of time or unattended. When drying laundry, do not place laundry on the appliance. Always ensure the laundry is placed a safe distance from the dehumidifier at least 40cm.
- Always clean the filter and cover the dehumidifier with a dust sheet when storing the dehumidifier.

THE APPLIANCE & ACCESSORIES



Accessories List

0	
B1	B2

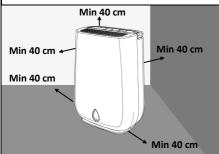
DESCRIPTION			
Key	Description	Key	Description
A1	Air Outlet	B1	Continuous Drainage Hose
A2	Control Panel	B2	User Manual
A3	Water Level Indicator		
A4	Handle		
A5	Air Inlet		
A6	Antibacterial Nano Silver Filter		
A7	Water Tank		
A8	Continuous Drainage Outlet		
A9	Tank Plug		

IMPORTANT SAFEGUARDS

WHERE TO POSITION YOUR DEHUMIDIFIER?

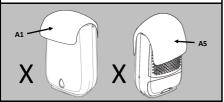
Ensure the unit is a safe distance away from a wall or furniture and away from direct sunlight.

TIP: Position the dehumidifier in the dampest room or somewhere central like a landing or a hallway. As long as the internal doors are open the excess moisture from all of the rooms in the house will migrate naturally towards the dehumidifier and be processed.



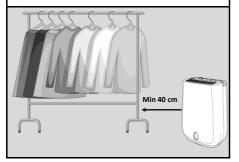
DO NOT PLACE OBJECTS ON OR OVER THE APPLIANCE

Ensure the air inlet (A5) and air outlet (A1) are not obstructed. Obstruction will cause overheating and malfunction.



DRYING YOUR LAUNDRY

Never place wet laundry over the appliance. Dry the laundry on a rack with a minimum distance of 40 cm.



ROOM SIZE

 Never use in small confined areas, such as broom cupboard. If using in a confined room it must be a minimum room size of 26 sq meter for this model.



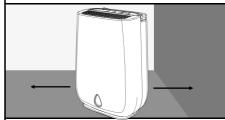
DO NOT SPLASH

- Do not wash the appliance or immerse in water
- Do not allow water to drip on to the appliance



PLACE ON EVEN LEVEL FLOOR

- Always operate appliance on an even level floor to avoid leakage
- If appliance is on carpet, ensure the appliance is stable and level



IMPORTANT

- Do not move the appliance or remove the water tank when the dehumidifier is running. It may cause damage, electric shock, water leak or spills.
- After turning the dehumidifier off, the fan will continue to run for 2 minutes. This is to help to cool and protect the internal components. During these 2 minutes, do not remove the power plug from the power socket, wait for the fan to stop.
- Never use in dusty areas, building sites or an industrial environment where tiny particles can clog up the filter or internal components.

@2025 EcoAir - C538 V1.7

PLEASE READ IMPORTANT SAFEGUARDS BEFORE INSTALLATION

FIND A SUITABLE POSITION

- Position the dehumidifier in the dampest room or somewhere central like a landing or a hallway. As
 long as the internal doors are open, the excess moisture from all of the room in the house will
 migrate naturally towards the dehumidifier and be processed.
- If there is a problematic area or a room in a high humidity level, use a hygrometer to measure (available to purchase at ecoair.org) in the property, you may wish to place it in that area initially. Once the problem is settled you may wish to relocate to the location above.
- Please refer to the important safeguards on the previous pages when positioning the dehumidifier, such as a safe distance away from the wall, avoid confined areas, ensure floor is even and level surface.

INSTALLING THE DEHUMIDIFIER

- Unpack the dehumidifier and plug in to the socket.
- Ensure there is a minimum distance of 40 cm around the dehumidifier.
- Check that the dehumidifier is level to avoid any water leaks.
- Turn on the dehumidifier to start dehumidification.

ZEOLITE

- When you first use the dehumidifier and periodically thereafter you may notice a smell coming from the dehumidifier. This is caused by the Zeolite desiccant material and is NOT a sign that the dehumidifier is faulty, nor is it harmful to humans or pets.
- The Zeolite absorbs odours from items such as cigarettes, cosmetics, hair sprays, building materials and new furniture and then when the desiccant is heated the smell is discharged into the room. (This smell has been described as being like a burning smell or a sour smell). This is normal and will NOT last long, nor is it a sign of a fault.

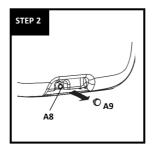
INITIAL OPERATION

- When you first use your dehumidifier it will work hard to reduce the room humidity to your set target humidity. This is the time when it will produce most of the water and need emptying more frequently. As the room become dryer, the dehumidifier collects less water. This is normal.
- Once the power is restored after a power failure, the dehumidifier will continue to operate at the selected settings prior to the power failure.

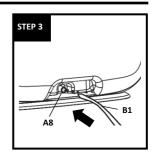
SETUP CONTINUOUS DRAINAGE



Slide water the tank out (A7)



Remove the plug (A9)



Push the Continuous Drainage Hose (B1) into the Continuous Drainage

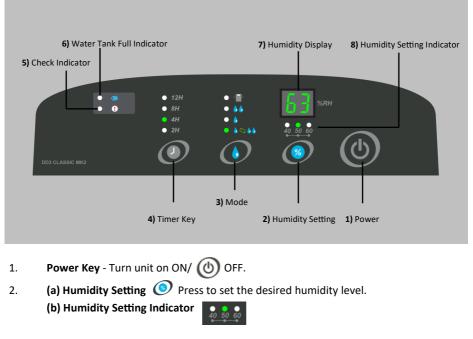
Use a hose with an inner diameter of 11.5mm for continuous drainage:

- 1. Remove the Water Tank (A7)
- 2. Remove the Tank Plug (A9) from the Continuous Drainage Outlet (A8) at the bottom of the water tank (store safely as you will need to plug it when not using the continuous drainage).
- 3. Insert the Continuous Drainage Hose (B1) into the Continuous Drainage Outlet (A8).
- 4. Reinsert the water tank to the correct position.
- 5. The Continuous Drainage Hose (B1) must lead to an appropriate drain at a downward slope with no sharp bends.

NOTE:

- Never leave the end of continuous drainage hose outside when the temperature is below 1°C to avoid leakage. (When the outdoor temperature is at freezing point the water will not flow freely and this will cause a blockage consequently pushing the any condensation back to the dehumidifier and leakage will occur).
- When using the dehumidifier with a continuous hose attached, never pull out the tank. This may cause water leakage or damage to the open tap if you need to remove the water tank, ensure that the hose is disconnected first.

CONTROL PANEL

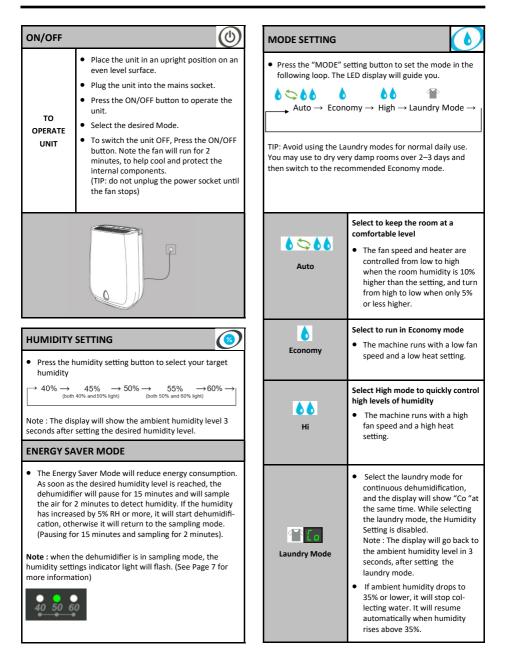


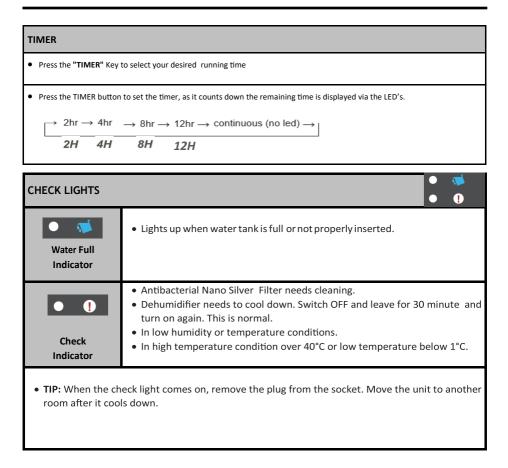
 $\xrightarrow{} 40\% \xrightarrow{} 45\% \xrightarrow{} 50\% \xrightarrow{} 55\% \xrightarrow{} 60\% \xrightarrow{} (both 40\% and 50\% light) (both 50\% and 60\% light)}$

Note: The Humidity Settings Indicator displays with a single or two LEDs, e.g. when 40% and 50% illuminates mean 45%.

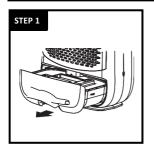
- 3. Dry Mode Select AUTO 💧 🖘 🍐 or ECONOMY 💧 or High 🍐 settings.
- 4. Select Laundry Mode 👚 to run the appliance continuously and when drying laundry.
- 5. **Timer Key** Select 2, 4, 8 or 12 hours' timer on.
- 6. **Check Indicator** Indicator lights up when the unit needs attention.
- 7. **Water Tank Full Indicator** Indicator lights up when the water tank is full or incorrectly installed.
- Humidity Display The display by default shows the ambient humidity level. Press the Humidity Setting button once, the display will show the targeted humidity you have selected.

OPERATION





EMPTYING THE WATER TANK



Slide the water tank out



Lift by the handle



Open the corner of bucket cover



STEP 5



Pour the water away

Check the rubber plug

Restore the tank

- 1. The Water Full Indicator lights up when the water tank is full and the dehumidifier stops operating.
- Do not move the dehumidifier or remove the water tank when the dehumidifier is running, as water may leak; causing damage to the dehumidifier or an electric shock.
- Before removing the water tank leave the dehumidifier to stand for approximately 10 minutes to ensure all water has dripped into the water tank.
- To remove the water tank, slide it out gently by gripping the water tank from bottom cutaway and pull out carefully.
- Pour the water away by tilting the water tank, (see step 4 picture) to the right side. Clean the water tank if needed.
- 6. Reinsert the water tank to the correct position, as soon as possible to prevent water dripping from the dehumidifier.
- 7. Check the rubber plug is firmly in place. Insert the water tank back to the correct position.

NOTE :

- Clean the water tank with clean water if needed. Do not use detergent, solvents, abrasives or hot
 water to avoid damaging the water tank or float.
- Do not remove or damage the float in the water tank or the dehumidifier will not operate properly.
- The Water Full light indicator illuminates if the water tank is not correctly in position.
- Do not tilt the dehumidifier when removing the water tank.
- If the water tank is removed whilst the dehumidifier is running the fan will continue to run for 3 minutes.

CLEANING, MAINTENANCE & STORING THE APPLIANCE

STEP 1 - CLEANING YOUR FILTER	STEP 2 - REPLACING YOUR FILTER	
 Antibacterial Nano Silver Filter Grill Cover Turn off and leave for 5 minutes, then unplug the dehumidifier. Remove the filter. Clean the filter with a brush or vacuum clean- er. (Washing will weaken the germicidal effect of the filter). 	Antibacterial Nano Silver Filter	
3. Reinsert the filter back into position.	Grill Cover	
Tip: Clean your filter every 2 weeks to keep your air clean and prolong the life of your dehumidifier. The frequency will depend on conditions of operation. Filter must be cleaned every 2 weeks to avoid dust build up internally that will cause malfunction.	It is recommended that the outer filter is replaced every 6 months for optimal performance and hygiene standards. To purchase a replacement filter please visit: www.ecoair.org	
Note: If the filter is covered with dust, the airflow and the performance of the dehumidifier will be affected.		
STEP 3- CLEANING YOUR DEHUMIDIFIER	STEP 4 - STORING YOUR DEHUMIDIFIER	
 Turn off and leave for 5 minutes, then unplug the dehumidifier. 	 Turn off the dehumidifier, wait 5 minutes and unplug the dehumidifier from the power 	
1. Turn off and leave for 5 minutes, then unplug	1. Turn off the dehumidifier, wait 5 minutes and	
1. Turn off and leave for 5 minutes, then unplug	 Turn off the dehumidifier, wait 5 minutes and unplug the dehumidifier from the power socket. Leave the dehumidifier to drain for approximately one day. Clean and dry the 	
1. Turn off and leave for 5 minutes, then unplug the dehumidifier.	 Turn off the dehumidifier, wait 5 minutes and unplug the dehumidifier from the power socket. Leave the dehumidifier to drain for approximately one day. Clean and dry the water tank. Clean the filter and the dehumidifier. Cover 	
 Turn off and leave for 5 minutes, then unplug the dehumidifier. The dehumidifier The de	 Turn off the dehumidifier, wait 5 minutes and unplug the dehumidifier from the power socket. Leave the dehumidifier to drain for approximately one day. Clean and dry the water tank. 	
 Turn off and leave for 5 minutes, then unplug the dehumidifier. Image: A state of the state of t	 Turn off the dehumidifier, wait 5 minutes and unplug the dehumidifier from the power socket. Leave the dehumidifier to drain for approximately one day. Clean and dry the water tank. Clean the filter and the dehumidifier. Cover the dehumidifier to prevent it from gathering dust. Store upright in a cool dry 	
 Turn off and leave for 5 minutes, then unplug the dehumidifier. Image: A state of the state of t	 Turn off the dehumidifier, wait 5 minutes and unplug the dehumidifier from the power socket. Leave the dehumidifier to drain for approximately one day. Clean and dry the water tank. Clean the filter and the dehumidifier. Cover the dehumidifier to prevent it from gathering dust. Store upright in a cool dry 	

CHECK THE FOLLOWING POINTS BEFORE CONTACTING TECHNICAL SUPPORT.

PROBLEM	REASON	SOLUTION
No Power	Dehumidifier is not plugged in or there is no power supply	Plug the dehumidifier into mains and switch plug ON. Check the main power supply
9 ●	Filter clogged	Check and clean or replace the filter
	The air inlet or outlet is blocked or covered	Remove obstructions
Check Light On	Low humidity condition	Switch off unit and move to another room
	Water tank is full or installed incorrectly	Empty water tank or re-install correctly
Water Full Light On	Water float out of position	Restore water float back into position
Water Leaking	Dehumidifier on uneven surface or water tank fitted incorrectly	Ensure the dehumidifier is on a flat, even sur- face, use a spirit level to check, remove tank and replace correctly
	Filter clogged	Clean or replace filter
	Damaged water tank	Remove the water tank, fill with water and place on a hard even surface to test for leakage
	The continuous drainage is clogged or loose	Check the continuous drainage hose and its connection
	Set humidity is reached	Read adjust the humidity settings
Not Collecting Water	Room is very cold or very dry for the current settings	Read adjust the humidity setting or increase the room temperature
		Check room temperature and humidity levels
	Filter dusty	Clean the air filter or replace it
	Dehumidifier set up incorrectly	Ensure unit is set up correctly (Quick Start Up)
	Room temperature is too hot Room temperature is too cold	Open the window or door to ventilate or In- crease the heat in the room
Noisy	Water tank or filter fitted incorrectly	Check and refit the water tank or filter Check unit is on an even level surface

In the unlikely event of a problem with your product, please refer in the first instance to: ECOAIR TECHNICAL SUPPORT : www.ecoair.org/support PRODUCT MANUAL GO TO : ecoair.org/pages/help-and-support